



PRESS RELEASE

From: Mutare Software

Contact: Janet O'Brien

847-496-9004

ICSolutions

Contact: Karen Doss

866-880-5536

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SCHAUMBURG, IL ---- Inmate Inquiry, Mutare Software's custom solution for automated detention center call management, is now included in ICSolutions' comprehensive suite of phone response applications designed to meet the unique needs of corrections facilities. ICSolutions plans to launch a nationwide campaign to bring awareness of Inmate Inquiry's powerful call management capabilities to its current and prospective clients later this month.

"We are very aware of Mutare's reputation for innovative products and exceptional service," notes Phil Apanovitch, ICSolutions' Vice President of Sales and Marketing. "The Mutare Inmate Inquiry application is the perfect complement for ICSolutions. Our platform offers the most advanced inmate calling features in the marketplace, and Mutare's solution for streamlined phone response gives our customers a valuable new tool that saves staff time while, at the same time, improves service to their surrounding communities."

Inmate Inquiry is a voice response application that integrates with the corrections facility inmate database. With Inmate Inquiry, callers are able to automatically access bond and detainee status information by following a simple menu of touch-tone phone prompts (or, optionally, through the Web). The Inmate Inquiry solution significantly reduces the number of incoming calls requiring response by corrections officers and staff while providing inmate families, friends and legal representatives the information they need, when they need it.

ICSolutions is among the fastest growing providers of telecommunications services for the inmate market. In addition to its state-of-the-art ENFORCER® inmate telephone system,

ICSolutions meets the organizational, communications and security needs of its clients through payment processing services, secure email, video visitation, state-of-the art cellular phone detection and jail management systems.

Mutare Software, founded in 1989, specializes in interactive voice and Web solutions for unified communications, business continuity and custom applications. In addition to Inmate Inquiry, Mutare applications include Enabled VoiceMail (EVM), Emergency/Event Notification (EEN), Password Reset, Message Mirror and Message Archive, among others.