



PRESS RELEASE

From: Mutare Software

Contact: Janet O'Brien

847-496-9004

jobrien@mutare.com

Death of the Message Waiting Light

"It's a growing trend with our customers," says Ben Crown, President of Mutare Software. "They deploy EVM for unified communications, and turn off the message waiting light feature on their office phones. They simply don't need it once they see how seamlessly EVM works delivering voice messages to their email inbox. After all, the light doesn't tell you how many messages you have, or who they're from, or how important they are. But with EVM, a quick glance at your email inbox tells it all."

Mutare's Enabled VoiceMail (EVM) delivers more than messages; It delivers convenience, productivity, and peace of mind to those who understand the competitive advantage of superior responsiveness in a world where winners and losers are defined by who best manages information. Users can play the voice messages anywhere, anytime, from any PC or PDA. A must-have for the mobile worker, EVM greatly enhances the efficiency of the office worker, saving an average of one hour per week per user. "I can't remember the last time I had to dial into voicemail," says Susan Watkins of M.D. Buyline. "If a problem comes up over the weekend or when I'm away from my office, I know the message will reach me. In the meantime, I can have a life free from worry about whether or not I should be checking in. That, alone, is worth a lot."

This past year, Mutare added the revolutionary new Speech to Text feature to EVM. Speech to Text not only provides the optional audio file as a playable attachment, but also delivers an actual text conversion of the message in the body of the email. Speech to Text messages can be read in a fraction of the time it takes to listen to them. The information can be saved, filed, and forwarded like any text email without the trouble of retyping or jotting down important names and numbers. It's truly Voicemail at the Speed of Sight, converging the worlds of voice and text into one incredibly convenient application.

For further information, visit www.mutare.com and click on Contacts for a list of Mutare representatives who would be happy to answer questions and, if preferred, provide a personalized webinar and demonstration for you and your teams.

Mutare Software develops enterprise connectivity solutions that leverage an organization's existing communications infrastructure for improved productivity, service to customers, and measurable return on investment. Among the hallmarks of a Mutare solution is the sophistication of its design paired with ease of deployment and use. Since its founding in 1989, Mutare Software has built a reputation for personalized service and immediacy that is unsurpassed, with more than two thousand applications currently installed worldwide. Visit www.mutare.com.

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