

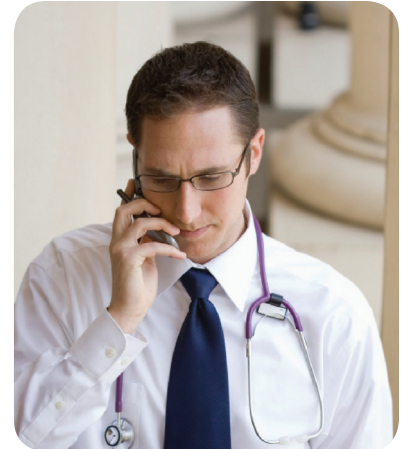
Enterprise Notification System (ENS) for Healthcare

Making Sure They Get the Message

Mutare's Enterprise Notification System (ENS) automates the rapid delivery of notices to selected groups. Powerful enough for all-staff emergency notices, reliable enough for targeted code blue alerts, simple enough for everyday staffing calls, ENS helps ensure the efficiency of your operations and the security of your staff and patients.



Broadcast voice or text messages from any phone or browser to every email address, PDA, pager and cell phone on your selected contact lists.



“

While ENS can be used for any number of message broadcast purposes, our primary concern was our ability to effectively manage communications in the event of a disaster and/or potential health crisis.”

Sue McIntosh, Emergency
Preparedness Coordinator
Ingham County Health Department

ENS Features

- **Database Sync:** Automatically update ENS from your organization's data source.
- **Caller Confirmation:** Broadcasts may prompt a "yes" or "no" response from recipients for polling purposes or acknowledgement of availability.
- **Survey:** Allows for multiple questions to be added to the broadcast for easy data collection.
- **Custom Interface:** Because ENS is behind the firewall, it can interface with other internal phone, messaging and alarm systems.
- **Automatic Update Requests:** For simple database updates, ENS can send periodic voice or email messages reminding subscribers to update their contact information.
- **Need X People:** Easily identify the first X responders.

ENS Benefits

- **Easy:** With a simple Internet interface and voice prompts directing phone broadcasts, ENS requires no special user training.



- **Secure:** ENS resides on a dedicated server behind the firewall so no vendor outside of the organization has access to your sensitive data.
- **Economical:** ENS leverages existing telecommunication and data resources for the most cost-effective message delivery system. There are no ongoing usage or annual fees as with hosted solutions.
- **Reliable:** Multiple delivery methods, including text messaging, ensures that your message reaches its audience, even if conventional phone lines are down.
- **Efficient:** Contact information and updates are managed by individual subscribers, freeing administrators from this time-consuming chore.
- **Powerful:** ENS is just as efficient at sending messages to thousands of individuals at multiple locations as it is capable of delivering targeted notices to small groups. As an emergency response tool, it enables officials to quickly take control of communications in a crisis and effectively manage response and recovery. As an enterprise notification system, it streamlines everyday communications while freeing up operator time and phone lines.

ENS Supports:

- Shift Staffing Management
- Patient Surge
- Hospital Code Paging
- Joint Commission Requirements
- Facility Lock-down Notice
- Maintenance Calls
- Employee Reporting

ENS Requirements:

- ENS resides on a dedicated server, supplied either by the customer or by Mutare.
- The number of voice ports is determined by the number of subscribers to be supported and speed of delivery required.
- Installation requires the server to be interfaced to the phone network for voice broadcast and the Internet for text and email messages.

Other Products for Healthcare

- Out Caller / Reminder
- giSTT Audio Transcription
- Text Notification System (TNS)
- After Hours Service Desk

About Mutare

Mutare is an independent software developer driven by a passion to make information access easier. Mutare develops unified communication, mobility and self-service automation solutions that help businesses run better. Mutare is what unified communications should be – guaranteed. Learn more at www.mutare.com.



Unify, Notify, Simplify

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